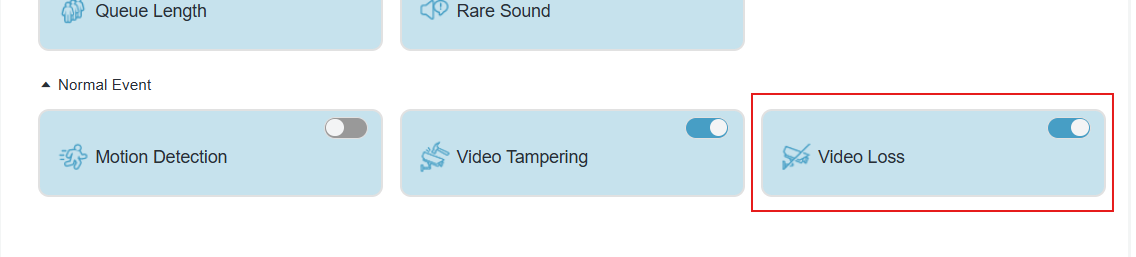
Vupoint AI January 2026 firmware release note:

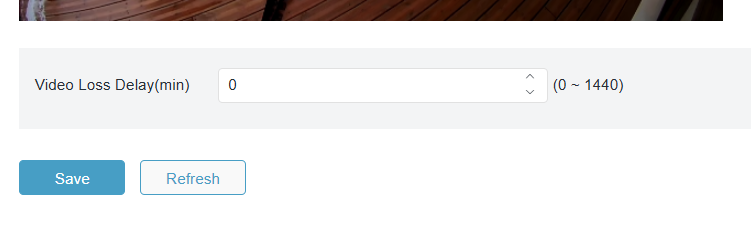
Risco Group is happy to release the latest firmware update for Vupoint A video devices line.

1. **New Features**

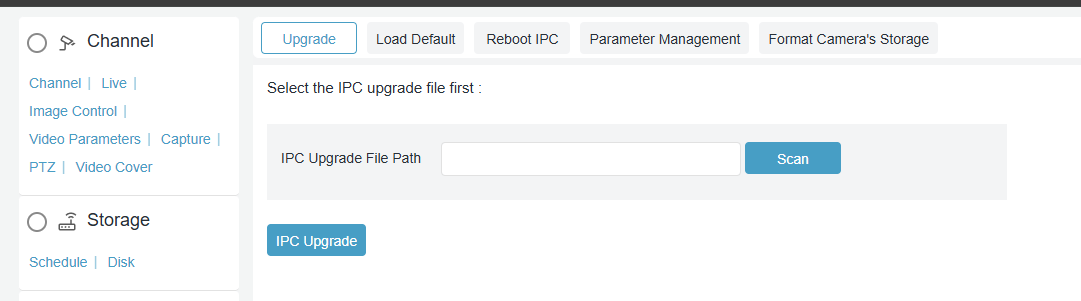
* NVR/ Camera - Added video loss in normal events:



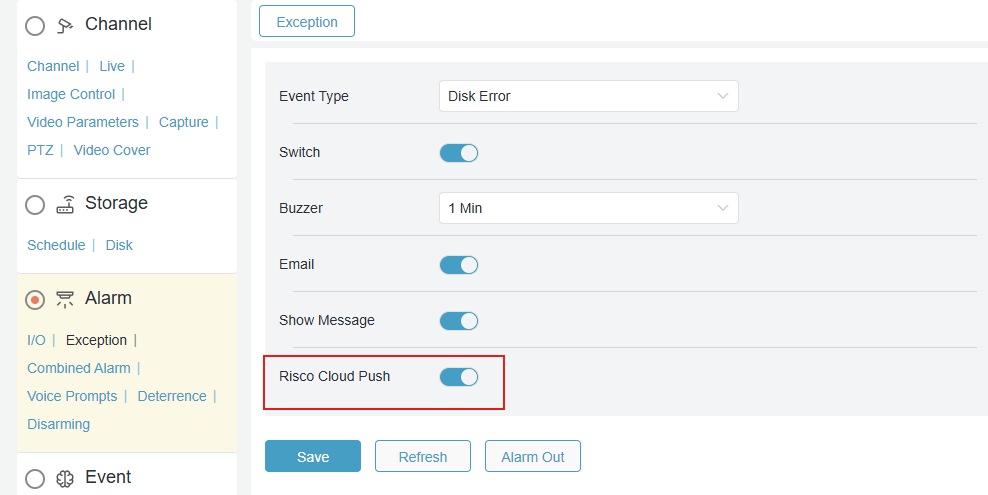
* NVR/Camera - Add a delay for triggering video loss event



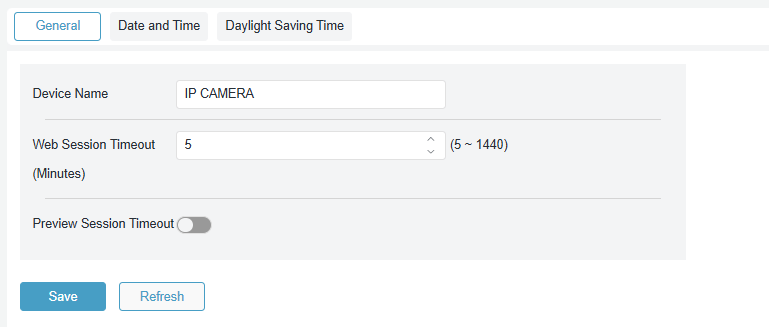
* NVR - The video loss event is disabled by default
* NVR - Added Firmware upload for cameras when opening remote configuration via Installer Cloud in IP camera maintain



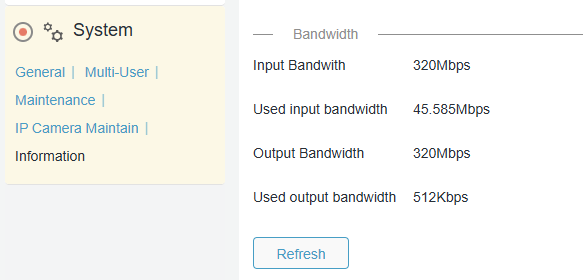
* NVR - Added "Risco Cloud Push" to Exceptions menu



* Camera - Added exceptions menu in Alarm-> Exception
* Camera - 4 MPX PoE and Wi-Fi cameras now support 640x480 sub stream
* NVR/ Camera - The default sub stream is set to 640x480
* Camera - Thermal and Wi-Fi cameras support Video Tampering event
* NVR/ Camera - Change the text RISCO ID to Serial Number in System -> Information
* Camera - Added the general tab in System -> General



* Wi-Fi Camera – Added the option to press the hardware reset button once to switch back to Hotspot mode and connect the camera to a new SSID without defaulting the camera.
* Non-PoE NVR now shows the outgoing bandwidth in System->Information



1. **Bug Fixes**

* NVR - Fixed PTZ control
* Camera - The scan button is not active in hotspot mode of Wi-Fi IP cameras
* Camera – Fixed heatmap statistics not being accumulated
* Camera - Deterrence lights switch in Line Crossing event are not saved after reboot (4MP PoE)
* Camera - License plate events are not shown in the AI alarm list of the live view on the web of 5 mpx cameras

|  |  |
| --- | --- |
| RVCM72A300RA | VUpoint  4MP PoE Eyeball AI Camera |
| RVCM52A310RA | VUpoint  4MP PoE Bullet AI Camera |
| RVCM51W320RA | VUpoint 4MP Wi-Fi Bullet Camera |
| RVCM11W340RA | VUpoint 4MP Wi-Fi Cube Camera |
| RVCM61W360RA | VUpoint 4MP Wi-Fi PT Camera |
| RVCM92A370RA | VUpoint 5MP PoE Thermal Bullet AI Camera |
| RVCM32A330RA | VUpoint 5MP PoE Fixed Dome AI Camera |
| RVCM52A350RA | VUpoint 5MP PoE VF Bullet AI Camera |
| RVNVR044K1RA | VUpoint AI NVR 4 Channel PoE |
| RVNVR084K1RA | VUpoint AI NVR 8 Channel PoE |
| RVNVR164K1RA | VUpoint AI NVR 16 Chennel |
| VNVR324K1RA | VUpoint AI NVR 32 Channel |

* Various bug fixes and improvements

The new firmware upgrade is available via cloud upgrade on Risco Installer Cloud or via manual download from each device web page in www.riscogroup.com

Compatible models